

# STUDENT HOUSING IN JYVÄSKYLÄ

KOAS, TIIA MATILAINEN

SOIHTU HOUSING, ANNI PAJARI



Kuva: Juhana Kontinen

# KOAS ACCOMMODATION OFFICE

Address:

Kauppakatu 11 A

Opening hours:

Mon – Fri      12.00-15.00

Phone 12-15 Mon-Fri


[www.koas.fi](http://www.koas.fi) | [koas@koas.fi](mailto:koas@koas.fi) | @koasjyvaskyla



# KOAS- ONLINE SERVICES



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## Easy and affordable student housing

At Central Finland Student Housing Foundation (Koas) we rent, maintain and build apartments for students in Jyväskylä. The rent includes everything necessary and additional services tailored to the needs of students. Rent deposit € 0. Koas – room for you.

Welcome home!

[Housing application guide](#)

[Exchange students](#)



# SOIHTU HOUSING SERVICE POINT

Address:

Vehkakuja 2 B

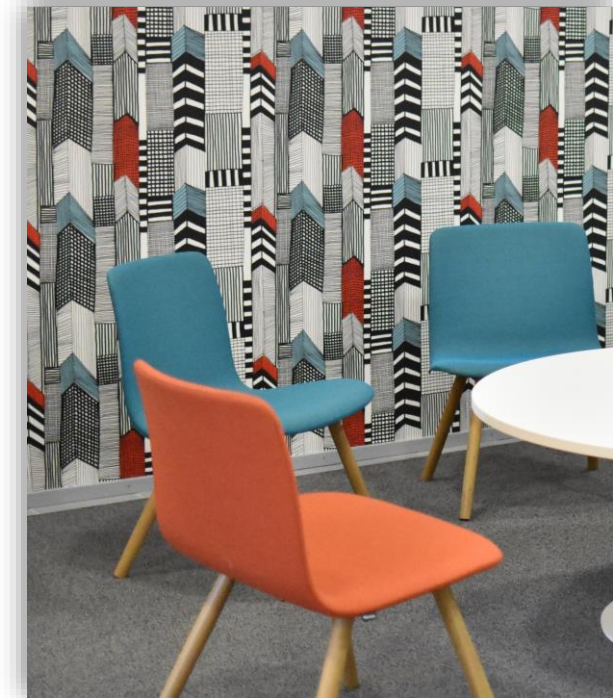
Opening hours:

Mon & Wed 12-15

Fri 8-12

Tue-Thu phone & email service 10-15

[www.soihtu.fi](http://www.soihtu.fi) | [asuminen@soihtu.fi](mailto:asuminen@soihtu.fi) | @soihtuasuminen



# SOIHTU HOUSING

Soihtu

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## Soihtu – housing for students in Jyväskylä

Soihtu is a reliable lessor behind which is the Student Union of Jyväskylä. Our apartments are more than a roof and walls for you. Our housing locations Kortepohja Student Village and Soihtu Vehkakuja are known for their excellent services and communality.

[Everyday Services](#)

[Our locations in Jyväskylä](#)



# TENANCY AGREEMENT AND RENT

- Rent and other fees are paid once a month with reference number / payer info. If the tenant wants, it is possible to pay multiple rents at the same time.

→ TransferMate

- When you move in, remember to do **the apartment checklist** online!

# INTERNET | KOAS

- Net connection is provided by Telia Company
- In shared flats, the connection is open and router is installed
- In studio or family flat: make the registration by filling the form at home or call to Telia (tel. +358 200 11611, Mon- Fri 08-20 Sat 09-16.30)
- For multiple online devices you need a router. (You can buy one from Multitronic. Gummeruksenkatu 6)
- Remember to check the address of the apartment from the lease paper.
- In case of problems, contact Telia customer service (tel. +358 200 11611 Mon- Fri 08-20 Sat 09-16.30)

# INTERNET | SOIHTU HOUSING

- When you move in, plug your device into the wall socket (you need a cable) and open up the browser to fill in the registration form that opens automatically.
- There is WiFi in all furnished apartments, but if you're renting unfurnished apartment, you will need to buy or rent a router.
- As Soihtu's tenant you are using the same, safe, fast and reliable Funet network that exists at the University campuses. You have access to all University network services from your own home!
- Misuse of the internet (also improper settings that cause harm for other users) will lead to cut of the net.
- JYU-student wifi available at Rentukka!

Troubles with the internet? [it.soihtu.fi/](https://it.soihtu.fi/)

# MAINTENANCE & DOOR OPENING

## KOAS:

- Call the service number of the location
- See the building door or web page
- Fee for opening the door in Koas is 20€ during working hours and 35-40€ other times.

## SOIHTU:

- Call the service number **+358 10 524 8315**
- Fee for opening the door is 20 € (7-16) and 50 € during evening hours (16-07).

# ISSUES WITH THE APARTMENT?

- KOAS: Online Service: <https://www.koas.fi/en/tenants/fault-report/>
- Soihitu Housing: Online maintenance request: <https://soihitu.fi/en/housing/everyday-services/maintenance-request-2/>
- KOAS: Smoke alarms: In each apartment, responsibility of the tenant to buy new batteries.
- Soihitu Housing: Depending on the building, there is either a fire alarm or a fire detector. If the alarm does not work, call for maintenance. Fire detectors (buildings A-E) do not need to have their batteries replaced, see the instructions on your Tenants' page.
- Pests are quite uncommon here in Finland, but if you happen to encounter anything suspicious visitors in your flat, contact your own housing office or maintenance right away.
- Remember to fill in **the apartment card / checklist** when you have moved in!

# GREEN LIVING: RECYCLING

- Each location has separate containers for
  - paper
  - glass
  - metal
  - organic waste
  - cartons
  - plastic
- Find in the neighbourhood:
  - Batteries, electric appliances, textiles.



# GREEN LIVING: ENERGY EFFICIENCY

- Temperature in the flat is set to 21.
  - To change the air in the room, do it with the small window.
  - Don't leave the window open!
  - Don't fill up the ventilation vents – the system will go bonk.
  - Don't cover up the radiator – the system will not work.
- Damage report should be done IMMEDIATELY for a leaking tap or toilet, window that doesn't close properly, fridge that seems to be on constantly, and so on.



# LAUNDRY AND SAUNA

## KOAS:

- Laundry and common sauna turns are included to your rent
- Private sauna turn & parking with extra fee
- Reserve laundry, sauna turns and parking places via KOAS booking web service (some locations also lounge and gym), see also Meeting room, Koas bike and rentable Ykköspesä sauna & cabinet
- Check the common sauna turns from Koas booking

## SOIHTU:

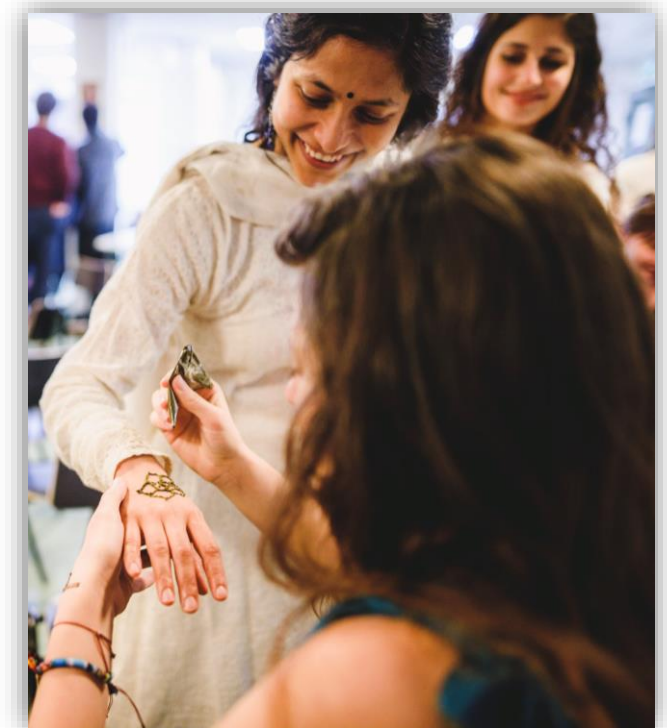
- Laundry and common sauna turns are included to your rent
- Private sauna turn & parking with extra fee
- Reserve laundry, private sauna turns and parking places via [varaus.soihtu.fi](https://varaus.soihtu.fi)
  - Rentukka's common rooms' bookings as well
- See web page for all common sauna turns!

# FOR A SAFER COMMUNITY

- No smoking inside the building!
  - Apartments, balconies and corridors are all non-smoking area
- Silence hours 23-07!
  - Respect your neighbor <3
- Trash on the corridors poses a threat to fire safety and hygiene!
  - Find the nearest garbage collection point
- Everybody is responsible for cleaning
  - Schedule with flatmates
- Home insurance!
- Thermostats adjust the radiators – room temperature is 21°C
  - Do not cover the radiators!

# COMMUNAL ACTIVITIES

- Take part in the community - visit events, clubs and info sessions for new tenants to get to know your neighbours.
- Check all common rooms available and included to your rent!
- KOAS communities:  
<https://www.koas.fi/en/tenants/tenantactivity/>
- See also #koasliving services (bike, meeting room...)  
<https://www.koas.fi/en/tenants/koas-booking/koasliving/>
- Soihtu communities: [soihtu.fi/en/housing/communal-activities/](https://soihtu.fi/en/housing/communal-activities/)
  - See also [rentukka.fi](https://rentukka.fi) for Rentukka's facilities and events!
  - Kortepohja Discord: [discord.com/invite/aTaEpN4](https://discord.com/invite/aTaEpN4)



# ENDING / CHANGING THE TENANCY AGREEMENT

- Exchange students have fixed term leases (määräaikainen sopimus). It is not possible to end the lease earlier.
  - This type of lease is legally binding and the responsibility to pay the rent exists even if the student leaves earlier than the ending date of the lease.
- For indefinite leases, a notice of moving one calendar month before departure is required (online forms on the websites)
  - For example:
    - Moving out in May (lease until May 31st)
    - Give the notice of moving: by 30th April
- Notice has to be given in case there is no ending day on the contract.
  - For fixed-term leases, not possible to end the lease in advance.

# ANYTHING TO ASK?

- Apartment lease, rent, tenancy in general:

KOAS Accommodation office: [koas@koas.fi](mailto:koas@koas.fi) | Rents [vuokrat@koas.fi](mailto:vuokrat@koas.fi)

Soihtu Housing: [asuminen@soihtu.fi](mailto:asuminen@soihtu.fi) | Soihtu Rent: [vuokrat@soihtu.fi](mailto:vuokrat@soihtu.fi)

- Faults in your apartment:

KOAS: Online service

Soihtu Housing: Soihtu Facility Services (Online maintenance request)