

Welcome to the orientation week!



Orientation 25-27 August: Guidelines for participants

- **Participants in Auditorium C1:**
 - Possibility to ask questions at the end of each session.
 - Raise your hand and a microphone will be given to you.
- **Zoom participants:**
 - Keep camera off and mic muted.
 - Ask questions via the chat.
- The sessions are recorded. Slides and recordings of the sessions will be uploaded to the orientation programme website next week.



Today's programme, 25 August



- Auditorium C1
 - 9:00 – 10:00 Welcome session
 - 10:00 – 10:30 Student Union JYY
 - 10:30 – 10:45 **Break**
 - 11:00 – 11:30 Academic practices
 - 11:30 – 12:00 SISU & course registration
 - **12:00 – 13:15 Lunch break**
 - 13:15 – 14:00 Encountering a new culture
 - 14:00 – 14:20 ESN Jyväskylä
 - **14:20 – 16:00 Refreshments**
- Info desks of the International Office and the Student Union JYY in the lobby 14:20 – 16:00





JYVÄSKYLÄN YLIOPISTO
UNIVERSITY OF JYVÄSKYLÄ

Introductions – International Office staff



- **Laura Laamanen** ISEP, Nordlys exchanges
- **Tiina Savela** Bilateral exchanges, Erasmus+ International Credit Mobility
- **Ville Härsilä** Incoming Erasmus+ students, arrival service, student tutoring
- **Elli Ruusu** Trainee at the International Office: support tasks and Info Desk
- **Emilia Lakka** Specialist in International Affairs of the Student Union JYY: student tutoring
- Contact information of the International Office

Go to www.menti.com and use
the code: **5750 5716**



Practical information

Identification



- All students need to be identified. The identification is necessary to activate your JYU user account and credentials, so that you can register to courses and access university systems.
- Ways of identification:
 1. Already in Jyväskylä: visit the help desk of Digital Services at the Library building Lähde, 3rd floor, room B315, from 10:00 to 14:00. Remember to take your passport/European ID card with you
 2. Not in Jyväskylä yet: through the Signicat service/manual electronic identification
- More information: [Activate your JYU username](#)
- Questions, problems? Contact [Digital Services Helpdesk](#)

Activating your JYU user account



- After successful identification, you will receive a username and a temporary password. Log into <https://account.jyu.fi> (Oma - personal information management system), and do the following:
 - accept IT usage policy
 - change your password
 - fill in any missing contact information & add your Finnish address if you already know it
 - select your default email (JYU student mail strongly recommended)
 - activate Microsoft Office 365 services (from services page – available from today onwards)
 - save all the changes
- **Remember to save all changes. If you do not change password nor set your default e-mail, you will not get access to JYU systems and your account will be locked in a few days.**



Campus areas and the city of Jyväskylä



Campus areas

- Three in total: Seminaarinmäki, Mattilanniemi, and Ylistönrinne
- Use our campus map to navigate around and see opening hours for each building: <https://navi.jyu.fi/>



Campus restaurants 1/2



- Piato in Agora
- Uno in Ruusupuisto
- Ylistö in building YFL
- Lozzi in building P (main campus)
- Syke in building L (main campus)
- Taide in building B (library)
- Ilokivi in building ILO (main campus)
- Rentukka in Kortepohja Student Village

Menus: Food & Co & Semma & Ilokivi,
also found in MyJYU app



Campus restaurants 2/2



- **Student priced meal for exchange students: 3.10 euros.**
 - meal price includes: one main course, drink (water, juice, milk), bread
 - vegan/vegetarian options always available!
- Tap water is drinkable in Finland (bring your own reusable bottle to campus)
- **Certificate of student status** (downloaded from SISU) can be used for the first few weeks to get student priced meals, after that:
 - Slice student card (digital or plastic) that can be acquired after becoming a member of the Student Union
 - KELA meal subsidy card that can be collected from the International Office info desk

A close-up, shallow depth-of-field photograph of a person's hands writing on a white postcard. The person is wearing a dark green and grey patterned sweater. Their right hand holds a black pen, writing on the postcard which is placed on a polished wooden table. Their left hand rests on the table to the right of the postcard. The background is blurred, showing a window with light coming through. The text "Greetings from Jyväskylä!" is printed at the bottom of the postcard.

Greetings from Jyväskylä!

JYU SINCE 1863.

Where to find answers



New Student Handbook & MyJYU app



- [New student handbook](#) is the quickest way to search and find answers to frequently asked questions
 - includes information about orientation, university services, studying, campus life, etc.
 - make sure to bookmark the website in your browser for easy access
 - keep in mind that instructions for degree students and exchange students can differ
- MyJYU app is designed to make your student life easier with study calendar, campus restaurant menus, study space reservations, and university news all in one place
- [Download MyJYU app to IOS and Android devices in app stores](#) or use this QR-code:



Student tutors 1/2



- Every new exchange student has been assigned with an exchange tutor. Each tutor has a tutor group consisting of 4-6 exchange students.
- Exchange tutors are trained degree students of JYU, who will help you settle in a new study and living environment, organize activities and tours, assist in practical matters, and share information.
- Exchange tutors are reimbursed for taking care of tutor tasks – don't hesitate to contact them if you have any questions!

Student tutors 2/2



- Tutor's main tasks:
 - contacting students via email in advance
 - meeting students on arrival in Jyväskylä and escorting to student apartment
 - advising students and helping with practical issues (course registration, library use, student cafeterias)
 - organizing meetings for the tutor group and facilitating group formation
 - turn to your tutor with questions related to university and campus life
- In Learning Agreement- and study-related questions, contact your faculty-level international coordinator instead of tutor.
- If you have questions about tutoring or encounter any shortcomings, contact intl-tutoring@jyu.fi.

Info desks



- **International Office Info Desk**

- Signature of arrival/departure certificates, guidance about student mobility
- Thursdays 12:00 – 13:00 University Library Lähde, 1st floor, room [B154 Kuvasto](#)
- Telephone: +358 40 805 4345, Monday-Friday 10:00-15:00 PM

- **Student Service Desk**

- Advice and guidance related to studies, e.g. registration, and SISU matters. They can also enter your Finnish identity code into the study register
- Thursdays 12:00 – 13:00 University Library Lähde, 1st floor, room [B154 Kuvasto](#)
- Telephone: +358 40 805 4345, Monday-Friday 10:00-15:00 PM

- **Digital Services' Help Desk**

- JYU digital services and systems, issues related to user account
- Service hours: Monday-Friday 10:00 - 14:00 PM, University Library Lähde, 3rd floor, room [B 315](#)
- Telephone: +358 29 441 8030, Monday-Friday 9:00 – 15:00

Letter of Confirmation/Arrival



- To get your document signed, please visit the International Office info desk.
 - If more than five days has passed since your arrival, please be prepared to show your arrival ticket to Jyväskylä. If you only have a digital document, please send it to the address international-office@jyu.fi and always add your arrival ticket to Jyväskylä.
- If you don't have a document from your home university, you can also get one from the International Office info desk.
- The International Office does not print or scan documents for you
 - Starting in September, you can use the printing machines with your JYU credentials. Printers can be found in many buildings and all campus areas
 - Please note that printing is limited to max 100 copies (of which up to 20 colored copies). Your tutor can show how to operate the printers
 - if you have issues with the printers, please contact/visit the digital services.

HelpJYU Service Portal

- When you have a question related to studies, documents or certificates, or you have problems with course registration, please contact us via [this HelpJYU form](#).
- When you fill in all the fields and submit the form, it is automatically sent to the right person based on the topic you have selected.
- Make sure not to send confidential or sensitive information on the form.



Student exchange at JYU (1-2 semesters)

Ask about studying at JYU as an exchange student (1-2 semesters)



With this form, you can ask about applying to JYU as an exchange student, about your studies at JYU and about the support services offered to exchange students. This form is for long-term exchange students (1-2 semesters). We have a separate form for short-term mobilities (5-30 days).

Please see further information at: [Student Exchange at JYU](#) and [New Student Handbook](#).

Kindly note that during holiday periods (July and December) our response times are longer. Thank you for your patience!

In order to access more forms and view your previous requests, register or log in. If you log in, some fields will be automatically filled in to make sending the request easier.

* First name

* Phone

* Last name

* Email

Note! Please use an email address that you have access to, as notifications about your request will be sent to this email address. If you can not access your JYU email or do not have one, use your personal email address. Please double check spelling!

* Home university

* Field of study at home university

* Select the topic of your question or request

* Subject of your question or request

* Describe your question or request in detail

When you submit this form, your personal information will be saved onto the HelpJYU service. The information must be saved in order for us to contact you concerning your request. Afterwards you can log in to view your previous requests.

Submit

Add attachments

Questions? Thank you for listening!



Few more things...



- There is coffee&tea service in the lobby and one slice of blueberry pie per person. Enjoy!
- If you need a prepaid sim-card with 6 euro balance, we have a limited number of those in the international info desk. If you don't have access to internet, consider getting the sim-card.
- Tomorrow, Opening Fair is organised at Agora building. Your tutor should take you there in the morning. In the Opening Fair, you get to meet the different subject and student associations and also visit pop ups of university services
- We will continue with the joint orientation programme here in C1 auditorium tomorrow at 12:00 Finnish time. Please be here on time, we will start with the important session on housing!

**Discuss with a student closest
to you:**

**What are your goals (academic
and not) for your exchange?**

Welcome to the orientation week!



Exchange students: programme on Thursday 27.8.



Faculty info sessions

- Faculty of Education and Psychology 13:15 – 14:45 at C5
- School of Business and Economics 13:15 – 15:00 at Ag Delta
- Faculty of Mathematics and Science 14:00 – 15:45 at Ylistö Kem3
- Faculty of Sport and Health Sciences 13:00 – 14:00 at L206A
- Faculty of Information Technology 12:00 – 13:00 at Ag C232.1
- Faculty of Humanities and Social Sciences
 - Department of Language and Communication Studies 14:00 – 16:00 at OPK141
 - Departments of Social Sciences and Philosophy, History and Ethnology, Music, Art and Culture Studies 13:00 – 14:30 at L209

Degree students: programme on Thursday 27.8

Auditorium C4

- 9.00-10.00 Bank info
- 10.00-10.30 FSHS - Student Health Care Services
- 10.35-11.05 Services of the Student Union JYY and student association
- 11.05-11.20 Alumni Services

Lunch break

Afternoon: check your degree-specific programme using the "Further information" drop down menu on the Orientation webpage:
r.jyu.fi/degree_orientation

