



# Safety and security at the University of Jyväskylä

Risk, Safety and Security Manager Teemu Keränen





Finland is one of the safest countries in the world  
JYU is a safe place to study, work or visit

Still, be cautious and use common sense!





# You have the right to a safe study environment

*“A safe study and work environment abroad is also a **right** of every member of the educational institution and the university community, and it cannot be compromised under any circumstances.*

***As a student, you have an important, own role to play in ensuring safety.***

*Martikainen S., Ranta T., (2019). Safe abroad - a student's guide*





# What is your role in making safety?

- Each of us, members of the university community has an important role of **making safety and security**
- To manage and implement safety and security at the university, **we need information** and observations about the issues that affect it
- By telling us about your experiences and observations, you can improve safety of our environment
- We hope you will report about:
  - Possible dangerous situations
  - Close-up situations
  - For crimes
  - Other safety- or security-related matters
- If you notice an acute danger:
  - Try to prevent damages
  - Get yourself and others safe
  - Report the matter immediately so that the matter causing the danger can be corrected





# How to?

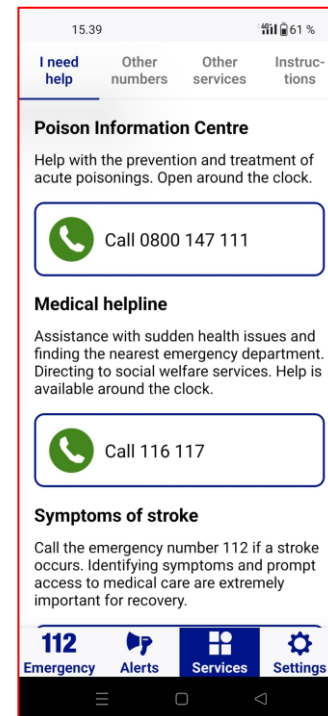
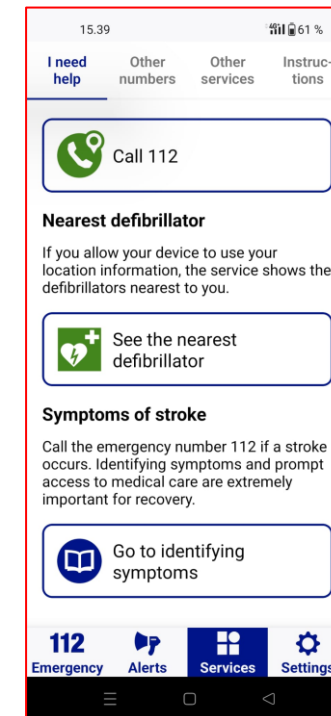
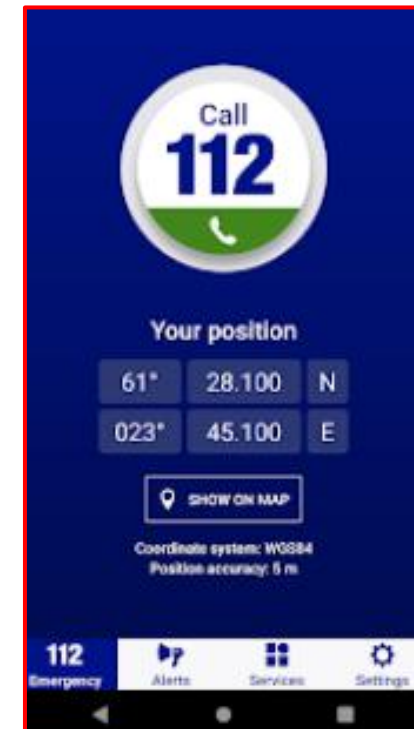
- Always, in urgent emergency situations, call the authorities first
  - Tell: where/what is happening. Listen emergency center instructions
  - Help & inform others, prevent damages & more escalation and be a safe “living hero”
- Follow the instructions and ask if you are not sure
  - Notify the staff if you notice someone acting contrary to the instructions, causing danger
- Be prepared for unusual situations, such as possible accidents, fire alarms or power outages
  - Familiarize yourself with emergency exit routes, meeting points, the location of fire extinguishers and first aid equipment.
- Make sure that locked doors and windows close after you



# Reporting an emergency



- Dial **112** (emergency number) in emergencies when
  - Someone's life, health, property or the environment is threatened or in danger
  - You are witnessing a crime being committed
  - Someone needs acute help from authorities
- **112** works in all EU countries
- Download the 112 Suomi mobile from app/play store
  - It makes it easier for authorities to **locate** you in emergencies.
  - In the application you will find the most important services from which you can get official help.



# Fire safety

- Fire alarm
  - If you hear the fire alarm sounding, leave the building immediately using the nearest safe exit route out of the building
  - Go to the meeting place
  - Do not leave the meeting place before the authorities have given the permit
- Learn the alternative exit routes
  - At the fire alarm, the normal route can often be very crowded and not safe for exiting
- Your duty is to change batteries & test that the fire alarm works in your apartment
- [JYU Emergency Response Guide](#)
- [Rescue plan of KOAS](#)
- [Emergency plan of Soihtu Kortepohja](#)







# Experiencing bullying or harassment on campus?



- The university must offer a safe study environment where everyone has the right to study without experiencing harassment, bullying and discrimination (Universities Act 41 §).
  - **The University of Jyväskylä is a community where bullying or harassment is not tolerated.**
- If you experience bullying, harassment or discrimination:
  - You can contact the University's Specialist of **study wellbeing**: Hanna Ahola, email: [hanna.r.ahola@jyu.fi](mailto:hanna.r.ahola@jyu.fi), tel. +358 40 805 4352
  - **JYY's student union's specialist in Social Affairs**: Karri Kekkonen, email: [sopo-asiantuntija@jyy.fi](mailto:sopo-asiantuntija@jyy.fi) , tel: +35850 307 0540
  - **JYY's student union's communications specialist**, Jenni Laitinen, email: [viestinta-asiantuntija@jyy.fi](mailto:viestinta-asiantuntija@jyy.fi), tel: +358 50 352 9591



# Security of personal property

- **Remind:** JYU premises are mainly open to everyone
- For your safety, please do not leave valuables unattended
  - Free lockable lockers are available in or near the lobbies of many of our buildings. Please use them to store the belongings (especially valuables) you carry with you.
- Theft of personal property is quite rare in our facilities
  - Every incident is still unfortunate and causes inconvenience to the person affected
- If you travel by bicycle, we recommend locking it to a bike rack.
  - Please avoid leaving your bicycle on campus for extended periods, as this increases the risk of theft.





# CCTV in campus

close-circuit television - commonly known as a video surveillance technology



- JYU buildings are mostly covered with a CCTV system
- System does not stop crimes from happening, but helps to solve them
- CCTV materials are confidential and given only to police
- System is administered by JYU Clavis service desk





# Filing a Police Report in Finland 🚓



- Where to file:
    - You can make a police report (rikosilmoitus) at any police station (poliisiasema).
    - In many cases, you can also file it online at [poliisi.fi/en](https://poliisi.fi/en).
  - Nearest police station:
    - Jyväskylä police station (Urhonkatu 1, Jyväskylä)
- Open on:
- Monday 9-15
  - Wednesday 9-15
  - Friday 9-15
- No report ❓ no investigation



# Lost something? 💡



- Start by checking with the building's janitor —they might already have it
- If not, the official lost and found is at the local police station
  - <https://poliisi.fi/en/jyvaskyla-police-station-lost-property>
- Lost and Found office (police station) at Urhonkatu 1
  - Monday 9-15
  - Wednesday 9-15
  - Friday 9-15





# Welcome to Finnish Traffic – Safety First



Finnish traffic culture is predictable, polite, and rule-oriented

- **As a Pedestrian** 🚶

- **Crosswalks are king** – Drivers usually stop but always check both ways before crossing.
- Wear a **reflector** in the dark months (from November to March it's practically essential). ➡️ *You can buy reflectors at well-stocked grocery stores or supermarkets.*
- Watch out for icy surfaces in winter – good grip on shoes or traction devices can prevent falls.

- **By Bicycle** 🚲

- Use a headlight and a taillight on your bike in dim or dark conditions (mandatory)
- Wear a helmet (recommended)
- Use cycle paths whenever possible (cycling on a pedestrian walk is forbidden)

- **Winter-Specific Tips** ❄️

- Prepare for **slippery roads and low visibility** – adjust speed and braking distance accordingly
- Dress in layers and protect your head and hands from the cold.
- Even with grit on paths, black ice can still surprise you.



# Scooters - drive safely and park correctly!



- Rental electric scooters are popular in Jyväskylä, but accidents causing injury occur every day
- **How to prevent accidents and ride responsibly:**
  - Never ride under the influence of alcohol or drugs (illegal)
    - In Finland, a 0.5‰ blood alcohol limit applies, and there is zero tolerance for riding under the influence of narcotics.
  - Do not carry passengers on an electric scooter (illegal)
  - Wear a helmet when riding, if possible (recommended)
  - Be mindful of other road users, especially children, older people, and pets.
  - Park correctly
    - Scooters must be placed so they do not block, endanger, or inconvenience anyone's movement. Dedicated scooter parking areas are available on our campus.





# A reminder: JYU's responsibilities

- JYU **is responsible** for the safety and security of its main duties, teaching and research, as well as the university premises.
- JYU **is not responsible** for the safety and security of students' free time, free time trips or accommodation.





# A SAFETY OR SECURITY NOTIFICATION



Let us know - report a safety- or security related observation, deviation or dangerous situation.

Make a notification to improve our safety and security.



Direct link to Safety notification form in Rego.

No login required.



# Who to contact with questions about safety and security?

## Safety and Security Team

Risk, Safety and Security Manager, Teemu Keränen,  
+358504424884, [teemu.v.keranen@jyu.fi](mailto:teemu.v.keranen@jyu.fi)

Security Specialist, Mikko Malm [mikko.a.malm@jyu.fi](mailto:mikko.a.malm@jyu.fi)

Clavis Service desk (keys, access rights, technical surveillance)

Security Coordinator Anssi Herttala, +358408054575,  
[anssi.herttala@jyu.fi](mailto:anssi.herttala@jyu.fi)



# Have a nice and safe stay in Jyväskylä!

Take care of yourself and  
each other  
And be safety!