



EUROPEAN DIPLOMA IN INTERCULTURAL COMPETENCE

Professionals from different fields live and work in increasingly diverse societies. The European Diploma in Intercultural Competence is a diploma with a strong work-life orientation that enables adult learners to develop their intercultural awareness and competence in order to meet the demands of increasingly multicultural work environments and societies.

WHO IS THE DIPLOMA FOR?

Main education target groups of the Diploma are professionals in business life and those working with migrants and minorities. The Diploma curriculum builds on theories and research results, applied to practice. The topics relate to professional responsibilities and courses can be undertaken alongside work.

BACKGROUND OF EDICC

The European Diploma in Intercultural Competence (EDICC) results from a two year project between 2009 and 2011 to develop an academic Curriculum for Continuing Education in Intercultural Competence sponsored by the European Union's Lifelong Learning Programme. The project and associate partners represent expertise in intercultural studies from nine European countries and twelve different universities and academic institutions.

WHY JOIN THE PROGRAMME?

Interaction in globalized working life creates new challenges to communicate more effectively in intercultural encounters and to improve knowledge and understanding of cultural diversity. The Diploma emphasizes sustainable solutions for gaining understanding of communalities and cultural differences worldwide and increases culturally sensitive working practices.

CURRICULUM CONTENT

UNIT 1/ 8 ECTS FOUNDATIONS OF INTERCULTURAL COMPETENCE

- Theme 1: Intercultural Competence**
- critical review of current approaches, theories and concepts of intercultural competence and setting personal learning objectives.
- Theme 2: Cultures in Contact**
- discussion of the meaning of culture in the intercultural field and critical reflection on one's own culture in the global context.
- Theme 3: Dynamics of International Migration**
- focus on human migration from historical and contemporary perspective, providing basic tools to understand current migration phenomena.
- Theme 4: Diversity in Historical and Social Context**
- examination of the diversity of societies today and transformations from homogenous to heterogeneous societies.

UNIT 2/ 6 ECTS INTERCULTURAL COMMUNICATION

- Theme 5: Intercultural Competence and Perception**
- review of different aspects of perception: visual, social implications, limitation, and perception of one's self and others in specific social environments.
- Theme 6: Intercultural Communicative Competence**
- focus on diverse communication processes and cross-cultural differences.
- Theme 7: Developing Sustainable Intercultural Relationships**
- building on themes 5 and 6, focus on essential prerequisites for building sustainable intercultural relationships.

UNIT 3/ 6 ECTS DEVELOPING INTERCULTURAL COMPETENCE IN WORK CONTEXTS

- Theme 8: Managing Diversity and Developing Synergies**
- focus on management and challenges of diverse workforces and geographically distributed teams.
- Theme 9: Intercultural Competencies for Conflict Transformation**
- emphasis on cultural variations of conflict resolution and avoidance.
- Theme 10: Synopsis and Personal Action Plan**
- setting into practice the acquired knowledge from themes 1-9 with emphasis on self-reflection.

UNIT 4/ 10 ECTS CONTEXTUALIZING INTERCULTURAL COMPETENCE [ELECTIVES]

- Theme 11: Area and Group Focus**
- electives with specific area and group focus in the context of intercultural competence.
- Theme 12: Institutional Focus**
- application of what has been learned in the Diploma to a chosen context through analysis and critical review of a place of work or everyday life.

General contact info: www.edicc.eu

PARTNER INFORMATION

UNIVERSITY OF HELSINKI
PALMENIA CENTRE FOR CONTINUING EDUCATION
www.helsinki.fi/palmenia/english

UNIVERSITY OF JYVÄSKYLÄ
DEPARTMENT OF COMMUNICATION
www.jyu.fi/hum/laitokset/viesti/en

UNIVERSITY OF TARTU
INSTITUTE OF GERMAN, ROMANCE
AND SLAVONIC LANGUAGES AND LITERATURE
www.ut.ee

DANUBE UNIVERSITY KREMS
CENTER FOR INTERCULTURAL STUDIES
www.donau-uni.ac.at/ikk

"AUREL VLAICU" UNIVERSITY OF ARAD
FACULTY OF EDUCATIONAL SCIENCES,
PSYCHOLOGY AND SOCIAL SCIENCES
www.uav.ro/en/research/projects

INSTITUTE OF EDUCATION
UNIVERSITY OF LONDON
www.ioe.ac.uk

CENTRO DE ESTUDOS GEOGRÁFICOS
UNIVERSIDADE DE LISBOA - IGOT
www.ceg.ul.pt/migrare/home.htm

COMPLUTENSE UNIVERSITY OF MADRID
THE GERMAN DEPARTMENT
www.ucm.es/info/aleman

FRIEDRICH-SCHILLER-UNIVERSITÄT JENA
DEPARTMENT OF INTERCULTURAL BUSINESS
COMMUNICATION
www.iwk-jena.de

IBERO - AMERICAN INSTITUTE OF FINLAND
www.madrid.fi

INTERCULTURAL INSTITUTE OF TIMISOARA
www.intercultural.ro/eng

UNIVERSITY OF LUGANO
www.usi.ch/en/