

Personal data processors and personal data transfers outside the EU/EEA area

27 March 2025

The ones (Data Processors) researchers generally use for scientific research are marked in green.

The Data controller (University of Jyväskylä) can outsource the processing of personal data by agreement. Data Processor is a specific role defined in data protection legislation. A data subject has the right to know to whom their personal data are transferred. Data subjects also have the right to know whether their personal data are transferred outside the EU/EEA area, what are the appropriate protective measures, and where they can get a copy concerning these. The copy refers to so-called Commissions model contract clauses. In addition to the model contract clauses, a protective measure can be the Commission's decision on adequacy, or in transfers to the United States, the company's participation in the EU-U.S. Data Privacy Framework arrangement. The model contract clauses are available from the JYU Registry Office (kirjaamo@jyu.fi) if personal data are transferred. In addition, the Data Controller must have signed a Data Processing Agreement for personal data with the Data Processor.

<i>Data Processor, i.e. a party to whom the processing of personal data has been outsourced</i>	<i>Purpose of the system/processing act</i>	<i>Description of the object of agreement (purpose) (general description of the data to be processed by the data processor).</i>	<i>Whether personal data are transferred outside the EU/EEA area</i>
1. Adobe Inc., Adobe System Software Ireland Ltd	Acrobat Pro, Creative Cloud All Apps	Identification and contact data (e.g. name, date of birth, email address, telephone number, title, address), transaction information related to how individuals use Customers services, or IT information (e.g. IP addresses, cookie data, location data).	India, Armenia, Australia, Serbia. Protective measures: Standard Contractual Clauses (SCC)
2. Agendum Ltd, Digital security model	Cyberday.ai is our tool for modern information security management and compliance.	Purposes of processing: the accessibility and integrity of data saved in the service, incl. backup copying and logging, user identification and help in problem situations. Type of personal data and data subject categories: personal data of the client's users (employees). Contact information (name, email, phone number), technical identifiers and logs (IP addresses, login	Data can be processed outside the EU/EEA area when using specified subcontractors, but it is not allowed to transfer the data to outside the EU/EEA area for storage. Transfers and protective measures: the United States (EU-U.S. Data Privacy Framework registered operators).

Personal data processors and personal data transfers outside the EU/EEA area

		data, change log) and content saved by the person (messages, saved descriptions, etc.).	
3. ATLAS.ti Scientific Software Development GmbH	Research	An instrument for qualitative studies or qualitative data analysis. Used in scientific research. Only the use of the desktop application is allowed, and files may not be uploaded to the Atlas.ti cloud.	Data is not transferred (desktop application).
4. Atomi, Studyo Oy	Student administration	Purpose of processing: Electronic qualification certificates for students. Type of personal data and data subject categories: employees: contact information. Students: personal identification data and certificate data.	The data are in Google Data Centre in Hamina. Basis for transfer for the United States EU-US Data Privacy Framework (Google has access to data in their data centre).
5. ATOP/ATOPflow, ATOP-Tieto Oy	Quality control for cleaning	Purpose of processing: quality control software for cleaning. Type of personal data and data subject categories: Employees: contact information, user data, log data.	Not transferred.
6. Asio, Asio-Data-Oy	Accommodation bookings (Konnevesi) or workspace bookings for JYU facilities	Purpose of processing: ASIO booking system for research equipment and the (chargeable) accommodation services of Konnevesi Research Station. In addition, the University uses Asio for workspace bookings. Workspaces can be booked by employees and grant researchers. Type of personal data and data subject categories: The register of the booking system includes name, email, phone number, and additional information on the customers (e.g., workstation reservations).	Not transferred.
7. BEM, Buildercom Ltd.	Real estate maintenance	Purpose of processing: BEM data system service for the management of real estate care and maintenance, facility and device data and maintenance.	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

		<p>Type of personal data and data subject categories: The Service users' contact information and data on the usage of the service.</p> <p>Additional information: BEM data system service—University of Jyväskylä (jyu.fi)</p>	
8. Canon, Canon Europa N.V	Printing management	<p>Purpose of processing: printing and printing management services, maintenance centre services.</p> <p>Type of personal data and data subject categories: User of university printing services. Contact information, user data, log and system control data.</p>	Not transferred.
9. Certia Oy: SAP, BASWARE, MEPCO, SAP Cats and Whistleblower reporting channel	HR administration systems (HR), Whistleblower channel (Legal Affairs)	<p>Financial administration, HR administration and system services. Personal data and system usage data related to financial and HR administration.</p> <p>SAP CATS work scheduling and planning system. The personal data collected is used for scheduling and recording work plans in accordance with collective agreements and to enable donor reporting.</p> <p>Whistleblowing channel, personal data are processed to detect, investigate and prevent any illegal conduct. Basic data such as name, email address, and organisational position or title.</p> <p>Report data, including all information provided by the whistleblower, for example the identity of the alleged wrongdoer, identities of the witnesses or third parties otherwise related to the alleged misconduct, description and grounds of the alleged</p>	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

		misconduct as well as any other relevant information.	
10. Converis, Clarivate Analytics	Research information management	The purpose of the processing of personal data is to display the research activities and expertise of JYU staff and postgraduate students as well as other JYU-affiliated persons, by publicising data related to their research activities and expertise (e.g. for supplementary funding applications and project activities, conducted research, metadata of research data, publications, international mobility, and CVs).	Not transferred. A change in the agreement has been negotiated, and Clarivate support has no access to personal data in order to sort out technical problems so that data would be transferred outside the EU/EEA area.
11. CsC – ICT Center for Science Ltd	Service production for Research, education and culture	<p>CSC processes personal data on behalf of JYU as regards the following systems:</p> <p>Arvo – Impact data service of education administration (Arvo) is used e.g. for learner’s feedback and follow-up surveys, which collect feedback data to the system. More specific information: Description of the current state of data processing - Arvo - Impact data service of education administration - Eduuni-wiki</p> <p>OILI sign-up system for the academic year. More specific information: Data protection and about processing of personal data – Signing up as a student and for a semester - Eduuni-wiki</p> <p>Admission test service for universities’ entrance exams for years 2022–2023 and 2024–2025. More specific information, Description of the processing of personal data: Admission test service for universities’ entrance exams – Cooperation between higher education institutions and CSC - Eduuni-wiki</p>	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

		<p>Cross-studying service , where the purpose of processing is to transfer data related to study provision, registrations and study records with the partner universities joined in the cross-studying service. Processing of personal data – Cross-studying service - Eduuni-wiki</p> <p>Exam service order, EXAM is a system that enables the demonstration and assessment of well-rounded and flexible competence. A teacher can use EXAM to carry out and assess various exams and competence demonstrations. Students get a flexible choice for the time and place for taking the exam. EXAM - EXAM - Eduuni-wiki</p> <p>KOHA service order, a library system Service order for the Certia server capacity Processing other than those taking place under a framework agreement Funet membership agreement:</p> <ul style="list-style-type: none"> • Funet Filesender, a browser-based service for sending files, Funet FileSender – Privacy notice/ Privacy Policy • Eduroam eduroam-privacy-framework-funet.pdf • Certification service, Funet Certification Service delivers server and personal certifications to a Funet member organisation. • Funet Backup service * - Funet - Eduuni-wiki • Funet: Funet Miitti (Zoom) video conferencing connection 	
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Personal data processors and personal data transfers outside the EU/EEA area

		<ul style="list-style-type: none"> • Funet: IP-back-up connection Haka login (circle of trust) <ul style="list-style-type: none"> • Connection agreement between a member of the circle of trust and a partner. 	
<i>Data Processor, i.e. a party to whom the processing of personal data has been outsourced</i>	<i>Processing act using</i>	<i>Description of the object of agreement (purpose) (general description of the data to be processed)</i>	<i>Whether personal data are transferred outside the EU/EEA area</i>
12. Digivisio, Opin.fi pilot use, All other higher education institutions in Finland are data processors (excluding national defense university)	Pilot use of opin.fi platform	<p>The pilot will involve experts from the Parties' staff, who will test the service in development and testing environments as part of their duties. In these environments, they will be able to view the data provided by the University of Jyväskylä. The purpose of the processing is to enable the implementation of Pilot. The personal data will be processed until the Digivisio project steering group declares the Pilot to have ended or until 31 March 2025 at the latest.</p> <ul style="list-style-type: none"> • Textual name (first name, surname, title/title) and e-mail address of the staff of the controller. • Category(ies) of data subjects: staff • Type of personal data: names, contact details 	No
13. Disec, YKSA	Archiving, data management		No

Personal data processors and personal data transfers outside the EU/EEA area

14. DistillerSR Inc.	Literature reviews	<p>Purposes of processing: DistillerSR automates the management of literature collection, screening and evaluation using artificial intelligence and intelligent workflows. It is used especially in the preparation of systematic literature reviews and meta-analyses. To use the service, the user needs access rights.</p> <p>Suitable only for processing public information (such as the name of the author of the published article).</p>	<p>United States and Canada, EU Commission's standard contractual clauses are used as safeguards.</p> <p>User data: name, role, access rights and contact information.</p>
15. Dreambroker, Online Video Software Company	Video production	A cloud service enabling internal and external sharing of video records (e.g. YouTube integration). Video recording, editing and publishing can be made by a mobile device.	<p>Not transferred.</p> <p>Published videos are freely available to anyone everywhere with access to Internet.</p>
16. Dynasty, Innofactor	Case management, a case management system	<p>Data for the register are collected from the documents received by JYU and created at JYU. The submitters of documents include customers, JYU staff members and also various organisations from Finland and abroad.</p> <p>The following data are registered in the case management system:</p> <ul style="list-style-type: none"> •The instigator of the case (commissioner), who can be a natural person (name). •Document type and content (heading, description). •The date of arrival / creation of the document. •Intermediate measures taken. • A case document may include personal data submitted/requested in connection with the handling of the case. • Some case documents may include delicate personal data, in which case these parts of the documents call for secrecy. 	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

17. Enegia, EnerKey	Responsibility reporting and energy management	Energy reporting, alarm service, document service, data API service, energy management service, invoice management services, expert services, cost reporting service. Contact information, log data.	Not transferred.
18. Enkora, Enkora Ltd	Lockers (storing) and group exercise	<p>A student gets access to a locker by showing a copy/student/bus ID card to the touch screen reader. The system saves an event identification number not based on personal data. As for staff, the users of a mail locker and locker rooms show in the system. Staff contact information.</p> <p>Group exercise: In connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data. Used to register for group exercises. Data related to customer relations and information security.</p>	Not transferred.
19. ePassi Finland	Employee benefits	<p>Purposes of processing: management of employee benefits</p> <p>Categories of personal data processed: name, work e-mail address (personal telephone number or e-mail address only if work e-mail is no longer valid), identification number, employment institution, postcode and post office of the place of residence, language, period of the sports/cultural benefit (i.e. activation date and expiry date after 12 months), amount and nature of the benefit.</p>	Not transferred.
20. File Gallery	Tender calculation and invoicing	Gallery is an enterprise resource planning system, which is used for tender calculation and invoicing. The supplier processes personal data only for Gallery's maintenance, information security	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

		management, and in tasks commissioned by the client. The following types of data can be saved in Gallery: a person's name and contact information, organisation, segmenting (e.g. client, lead, prospect) as well as usage information (e.g. messages, tenders, commissions).	
21. Funidata - Sisu	Study administration	An entire system for study administration and the management of teachers' and students' study administration activities. Student's data. For students, we save their basic and contact information, study-related data. Teacher's/administrator's basic information For staff, we save user data. Log data.	Cloud service suppliers providing Funidata capacity service can get a chance to process personal data operating from outside the EU or EEA area. United States EU-US Data Privacy Framework and Standard Contractual Clauses (SCC)
22. HigherEd Hub Finland Oy (HEHF) Business ID: 3411320-6	Study administration, lifelong learning	Purposes of processing Opin.fi service processes personal data for the following purposes: Identification of users -Identification - Processing of learner's study grades - Course recommendation - Analysis and statistics of use of the website and participation in courses - Ensuring the technical security of the site and detection of irregularities Type of personal data and categories of data subjects - Those registered for courses and implementations - Members of the (teaching) staff of the controller	

Personal data processors and personal data transfers outside the EU/EEA area

		<ul style="list-style-type: none"> - Opin.fi maintenance users - Learners <p>HEHF processes personal data on behalf of the higher education institutions (excluding the National Defence University). Higher education institutions are joint data controllers for Opin.fi. VIRTATA data (academic records, degree data, study rights, attendance data) are transferred to the Opin.fi platform with the consent of the learner (user). The retention period is the period of the consent or 1 year from the last login. Personal data of administrators will be kept for as long as the role of administrator is valid.</p> <p>Personal data needed for data security purposes will be processed for a maximum of 2 years.</p>	
23. Google	G Suite for Education account for staff— Digital Services (jyu.fi)	<p>Categories of Data</p> <p>Personal data submitted, stored, sent or received by Customer, its Affiliates or End Users via the Services may include the following categories of data: user IDs, email, documents, presentations, images, calendar entries, tasks and other data.</p> <p>Data Subjects' Personal data submitted, stored, sent or received via the Services may concern the following categories of data subjects: End Users including Customer's employees and contractors; the personnel of Customer's customers, suppliers and subcontractors; and any other person who transmits data via the Services, including individuals collaborating and communicating with End Users.</p>	<p>Customer (as data exporter) enters into the Model Contract Clauses with Google LLC (as data importer) within the Admin Console, then:</p> <ul style="list-style-type: none"> i. the transfers will be subject to the Model Contract Clauses; and ii. Google will ensure that Google LLC complies with its obligations under the Model Contract Clauses in respect of those transfers; <p>Agreement: Google Workspace Terms of Service – Google Workspace</p>

Personal data processors and personal data transfers outside the EU/EEA area

		<i>Note to staff! It is not permitted to handle any data-protected material in Google services, such as personal data, study records or course performance assessments.</i>	
24. Gorilla Experiment Builder, Cauldron Science Limited	The Gorilla Experiment Builder is an online platform designed to help researchers and educators create, conduct, and analyze behavioral experiments, primarily in the field of psychology and cognitive sciences. It allows users to design experiments without needing to write complex code, making it accessible to individuals with minimal technical expertise.	Participant Data collected using Gorilla is anonymous by default. The only exceptions to this are (1) when using email based recruitment policies as Gorilla requires the participants email address to send them emails, (2) experiments in which the researcher elects to use personally identifying participant IDs and (3) the researcher collects personally identifying data as part of their study.	Data transfers outside the EEA area: Microsoft Azure (EU – US DPF) Web Hosting & Data Storage, USA Rollbar (EU – US DPF), Error handling, USA, SCCs We use Rollbar for error reporting. Identifying data will only be sent to Rollbar if necessary to diagnose the error. Sendgrid (EU – US DPF), Email Delivery, USA, This is used to send transactional email to researchers (account setup, password recovery) and also to send transactional emails to participants to enable them to take part in studies. Emails will only be sent to participants when researchers use email-based recruitment policies, or if a participant enters their email address to receive reminder emails as part of a longitudinal study. PostMark (company AC PM LLC EU – US DPF), Email Delivery, USA. This is used to send transactional email to researchers (account setup, password recovery) and also to send transactional emails to participants to enable them to take part in studies. Emails will only be sent to participants when researchers use email-based recruitment policies, or if a participant enters their email address to receive reminder emails as part of a longitudinal study.

Personal data processors and personal data transfers outside the EU/EEA area

<p>25. Howspace, (2153753-6), Salomonkatu 17 A 43 , 00100 Helsinki, Finland.</p>	<p>Howspace is a digital collaboration platform</p>	<p>Purpose of processing: Howspace is used to create and manage university development processes. The service allows the creation of private workspaces for selected groups and invites participants to join these workspaces. Users can use the workspaces to discuss, brainstorm, exchange information, expertise and fact sheets.</p> <p>Type of personal data and data subject categories: Employees (authorised users of the Howspace platform) Personal data includes the following data fields:</p> <ul style="list-style-type: none"> • full name • contact details • web server log files (IP address of the request source, time/date of the request, user's browser identifier • Howspace log files (user email address, request time, user agent ID) 	<p>Yes, to Mailgun Technologies, Inc. United States. Email sending service. Transferred data: name, email address. Transfer is based on Standard Contractual Clauses (SCC) available from Registry Office.</p>
<p>26. IGL- Technologies</p>	<p>Paid parking on the University of Jyväskylä campuses</p>	<p>Purpose of processing: Operator service to manage and charge users for the operation of the University of Jyväskylä's parking areas. Personal data is collected from all users of the service to enable personal parking reservations. Car registration numbers are used to monitor parking. Telephone numbers and e-mails are used to send payment reminders.</p> <p>Type of personal data and data subject categories The data mentioned here are those processed by the service provider on behalf of the controller (JYU). For other personal data, the service provider <u>acts as the</u></p>	<p>No data transfers outside EU/EEA area.</p>

Personal data processors and personal data transfers outside the EU/EEA area

		<p><u>data controller</u> and the processing is described in the company's privacy notice (eParking)</p> <p>Employees Through HAKA login Name details E-mail address Haka ID User group (Student/Staff)</p> <p>People not part of the university community (no HAKA login): The IGL is the controller of the data in its entirety and the data is not processed on behalf of the JY.</p>	
27. Kielo, CGI fi	Management of business premises	<p>Purpose of processing: Business premise rentals and /or services.</p> <p>Type of personal data and data subject categories</p> <ul style="list-style-type: none"> •contact information; such as name, address, email address, position, phone number, role in customer's organisation, possible contacts with other organisations •Identification information; such as date of birth 	Not transferred.
28. Kongressi, Data Prisma Oy	Event administration	<p>Purpose of processing: Signing up for staff trainings and events.</p> <p>Type of personal data and data subject categories</p> <p>Data collected upon registration usually comprise a name, phone number, email address, JYU user ID, and the customer's participation in a course.</p>	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

29. Koodi/Postivii dakko, Liana Technologies Ltd	Marketing	<p>Purpose of processing: Producing advertisements for the client's register.</p> <p>Type of personal data and data subject categories</p> <ul style="list-style-type: none"> - Customers, affiliates - Name - Email address - Mobile phone number - Company and position - Company's address information 	Not transferred.
30. LimeSurvey	A survey software	<p>Not used (university has no data processing agreement with LimeSurvey GmbH, use Webropol (Webropol Oy) or the REDCap survey software for making surveys (no processor in JYU's own Data Center).</p>	
31. Mediaflow AB, Fyrisborgsgatan 3, 754 50 Uppsala, Sweden	Mediabank	<p>Purpose of processing: Mediaflow provides a digital system for managing, maintaining and storing digital assets. It is for photos, videos and other documents.</p> <p>Type of personal data and data subject categories Key personal data handled: audio files, photographs, recordings, documents and other file types containing personal data such as a photograph or video of an identifiable person or an audio file, contact details, consents.</p> <p>Biometric identification could be used in the service but is not used by the university.</p> <p>Data will be destroyed in 5-year periods (some pictures are stored permanently).</p>	Yes, to UK for AmberScript, transferred data is audio files when using the transcribe service. The audio data is sent in encrypted form to AmberScript, which transcribes it and sends the data back and immediately destroys the data it had. The transfer is based on an adequacy decision from the EU Commission.
32. Microsoft JYU-	O365, OneDrive, Teams, OneNote, Sharepoint. JYU Teams (video, chat,	Online services for Microsoft's volume licences	Most personal data is processed only within the EU/EEA, with certain exceptions, see

Personal data processors and personal data transfers outside the EU/EEA area

administered cloud services	audio calls) JYU MS Stream, JYU MS Forms, MS Dynamics		What is the EU Data Boundary? - Microsoft Privacy Microsoft Learn
33. MIRO, RealtimeBoard Inc., dba Miro 201 Spear Street, Suite 1100 San Francisco, CA 94105	A digital tool	<p>Purpose of processing: The online collaborative whiteboard platform to bring teams together.</p> <p>Type of personal data and data subject categories: Participants name and email.</p>	Yes, transferred. Personal data are transferred to the United States on the grounds of Standard Contractual Clauses (SCC) (available as an appendix to the agreement from the JYU Registry Office).
34. Mobility Online, SOP Hilmbauer & Mauberger GmbH & Co.	Student exchange administration	<p>Purpose of processing: Administration, maintenance and support activities for international education cooperation (student exchanges). Data concerning student and staff mobility.</p> <p>Type of personal data and data subject categories: student exchange information</p>	<p>SOP Hilmbauer & Mauberger GmbH & Co, the data processor, does not transfer any personal data.</p> <p>However, JYU delivers to the host organisation relevant personal data on people leaving for exchange outside the EU/EEA area. The delivery is based on the person's consent. A person heading outside the EU/EEA area is told that the level of information security does not necessarily match the EU standard.</p>
35. NextCloud	Processing/saving of research data	NextCloud is located in JYU's own Data Center, so there is no separate data processor dealing with personal data. For the sake of clarity, this item is nonetheless included in this table (not mentioned in the processors section of the study-specific privacy notice).	No data are transferred.

Personal data processors and personal data transfers outside the EU/EEA area

36. OpenAi Chat GPT	AI tool	Used only for very limited and specific use cases such as Acres.	Personal data transferred outside EU/EEA, model contract clauses and pseudonymisation
37. OrCID Inc. (https://orcid.org/)	Management of ORCID identifiers	<p>Purpose of processing: When members use the ORCID Member API to transfer personal data to us, ORCID acts as the Controller of the received personal data, whereas in the case of a member using the Member Portal, ORCID acts as a Processor.</p> <p>Type of personal data and data subject categories:</p> <ul style="list-style-type: none"> • name (including variations of the data subject's name), email address, online and other social media profiles • details of grants and funding awarded or applied for by data subjects • details of researcher papers and other submissions (e.g. peer reviewed publications) or works developed or contributed to by data subjects • details of entities which the data subject is affiliated with or employed by • details of the data subject's education, qualifications, awards, honours, membership, service and positions (e.g. visiting fellow) • any other personal data that may be submitted to ORCID 	The importer is located in the USA. Standard contractual clauses / ORCID and JYU Controller-to-Controller and Controller-to-Processor SCCs
38. PiwikPro SA, analytics suite	Website analytics	<p>Purpose of processing: The service is used to analyze the use of websites by the Customer's visitors, manage other marketing tools, personalize content viewed by the visitor, onboard any other data of the Customer and create audiences.</p> <p>Type of personal data and data subject categories: Piwik PRO Analytics Suite collects data in the form of technical characteristics of the browser of the</p>	No

Personal data processors and personal data transfers outside the EU/EEA area

		Customer's Services' visitor, activities on the Customer's Services, length of stay on the Customer's Services. The IP address of visitors of the Customer's Services is also collected.	
39. PremiTime	HR, working hours control	Additional information HR Services.	Additional information HR Services.
40. Qreform Oy, Rego	Risk management	The following data can be saved to a personal profile: the employee's basic information and organisation data.	Not transferred.
41. RecRight, Mobile CV Oy	HR and student administration	Job-seeker interviews (when needed, used for student admissions)	No personal data are transferred.
42. REDCap survey software	Research, surveys	A survey software maintained in JYU's own Data Center, so there is no separate processor of personal data. For the sake of clarity, this item is nonetheless included in this table (not mentioned in the processors section of the study-specific privacy notice). In addition, personal data is processed for the purposes of data security, the life cycle of personal data and the rights of the data subject.	No personal data are transferred.
43. Sanako	Cloud-based language studio for language learning, platform/environment, video conferencing, audio recording	Purposes of processing: personal data of customers and content entered by customers are processed (a) to identify the teacher for logging in to the service, (b) to store user-generated content and (c) to contact him/her in case of problems and for customer relations purposes. To provide customer service. For (c) Sanako is the data controller. Type of personal data and categories of data subjects: categories of data subjects: 1) persons who have created a teacher account 2) students using the service 3) and users of the customer support system	

Personal data processors and personal data transfers outside the EU/EEA area

		<p>Personal data processed (a) the teacher's e-mail address (if logged in to the account), (b) the name or pseudonym given by the teacher, (c) the name or pseudonym given by the student, (d) the content entered by the user into the service, such as texts, audio recordings and video recordings. In addition, technical information: IP address, browser and device, operating system, language settings, referring URLs, device name, country, location, how and when the service is used and other technical information. This information is primarily needed to maintain the security and operation of the services. For customer service, the customer's email address and name (if provided).</p> <p>Retention period, manual deletion of unused accounts.</p>	
44. Secapp, Secapp Oy	Safety, risk management, an alarm and communication application	<p>Purpose of processing: Secapp is a SaaS platform for critical communication, alerting and documentation – built especially to cope with emergencies and ensure safety. It helps to broadcast mass notifications, alert individuals and teams, collect critical data and provides secure chats and videos.</p> <p>Type of personal data and data subject categories: User IDs and other identification data (e.g. name, phone number, email address). The University deploys (upon the user's consent) location data only for those working alone on the ground or in waterways. Location data is used for locating the user in an emergency. Smartphone operating system data for the delivery of messages. The content of messages sent between users, which may include e.g. text and images, video and audio</p>	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

		recordings, location data and various files. Information about service usage, such as e.g. log data and record chain data (audit trail).	
45. SarakeSign Sarake Oy	Electronic signatures	Purpose of processing: a service produced and provided by Sarake Oy, which enables electronic signing of documents and sending them to others for reviewing and signing. In connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data, for example in the context of troubleshooting or sorting out errors.	Not transferred.
46. ServiceNow or help.jyu.fi Fujitsu Finland Oy	Management of service requests	Purpose of processing : As a centralised service management system for the University's service provision, HelpJYU is used for the processing and statistics of service requests, fault reports, orders and advice as well as for managing workflows involving approvals. In addition, the system is used for maintaining a knowledge base (instructions) and dealing with information security breach reports.	Not transferred.
47. SoleTM, Solenovo	HR	An accounting system for staff's work plans and working time (SoleTM)	Not transferred.
48. Studyportal	-	A system for the "recruitment" of foreign students	Personal data are transferred only as anonymised.
49. Suunta Meklarit Oy	HR	Management of insurance and accident issues as a continuous service, competitive bidding and enactment of insurances	Not transferred.

Personal data processors and personal data transfers outside the EU/EEA area

50. TalentAdore	HR	<p>Purpose of processing: A system for staff recruitment. The actual purpose of the service is not to process the Data Controller's (JYU) personal data, but in connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data, for example in the context of troubleshooting or sorting out errors.</p> <p>Type of personal data and data subject categories: Job-seekers o Data given by the applicant o Notes and classifications made by users as well as interview appointments o Evaluation statements of external experts about a person's aptitude for the post o Video recorded applicant responses e.g. at the interview stage o Log data formed by the system Users of the system o User data: Name, user ID, email address, user-right roles o User-made notes and classifications of the applications and interview appointments o Log data formed by the system</p>	<p>The processor of personal data is allowed to transfer personal data outside the ETA area only to such countries, territories, or international organisations that – according to the European Commission's decision – ensure a sufficient level of data protection. Here, the notion of transfer also covers cases where the data are located on a server in an ETA country but can be accessed from a third country.</p>
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Personal data processors and personal data transfers outside the EU/EEA area

51. Thinking Portfolio Oy	Operational control	<p>Purpose of processing: Project portfolio planning, definition, prototype and technical parameter design.</p> <p>Type of personal data and data subject categories: User data (login).</p> <p>In connection with maintenance and support services, the processor has access to the Data Controller's personal data.</p>	Not transferred.
52. Turnitin	Study administration	<p>Purpose of processing: Plagiarism detection, checking the originality of study performance texts.</p> <p>Type of personal data and data subject categories: name, email, organisation, texts and comments.</p>	Personal data are transferred to the United States, protected with model contract clauses available from JYU Registry Office.
53. Visma InSchool software Kurre and Wilma Visma Community Oy	Student administration	<p>Purpose of processing: Teacher Training School pupils</p>	<p>Not transferred.</p> <p>Privacy protection clause followed by the processor: https://www.visma.fi/yksityisyydensuoja/etusivu/</p>
54. Wistec online Wistec Training Oy	Staff training	<p>Purpose of processing: O365 services and Teams trainings. Wistec Training Oy (Wistec) processes your user ID and password data upon logging in. You can view and control from your user profile when you are logged in the service. According to the agreement signed between JYU and Wistec, Wistec sends JYU a report on users' loggings to the service and also about the courses completed. The reported information is used for monitoring the utilisation rate of the service.</p>	Not transferred. The University does not use a service where the service provider would communicate directly to the staff (Mailchimp service), neither does JYU order any surveys that would use the Survey Monkey service.

Personal data processors and personal data transfers outside the EU/EEA area

		You can find additional information from Wistec's 'privacy notice and also from JYU privacy notices for staff and students' .	
55. Plandisc, Plandisc ApS, Grimhøjvej 6, DK-8220 Brabrand, Denmark, Central Business Reg. No. 37204854	A digital tool	<p>Purpose of processing: Plandisc is a tool for designing circular calendars.</p> <p>Type of personal data and data subject categories: User data (login).</p>	We are not aware that personal data would be transferred.

Personal data processors and personal data transfers outside the EU/EEA area

<p>56. Qreform Rego</p>	<p>A tool for the University's overall risk management and educational control</p>	<p>Rego offers effective solutions for the following domains:</p> <ul style="list-style-type: none"> • Risk management, from company-level risk assessment to the risk management of daily work • Hazard event reporting, covers all areas of safety within the same system • Qualifications management and competence development, statutory and the organisation's own qualifications and unit-specific familiarisation as well as well-rounded training programmes related to qualifications. <p>The following data can be saved in a personal profile: First name, Surname, Email address, Role, Title, Language of use, Description, Street address, Postal code, Post Office, Country, Business unit, Supervisor, Team, Internal user ID, Personal ID number. Connected to these data, the system saves the following user-specific data items: Organisation data, Organisation unit data, Organisation unit's person in charge and supervisor data, Processed documents, Completed trainings, Achieved qualifications, Stages of different processes where the user is involved or in a responsible role, work teams or matrices, work shift data, worktime and work experience data.</p> <p>The viewing and editing of personal data in the system is controlled by a log database. These log data can be accessed by system admin rights only. From the system, it is possible to compile a report on the user IDs used for viewing personal data. In specific cases of use and those specifically defined in</p>	<p>Not transferred.</p>
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Personal data processors and personal data transfers outside the EU/EEA area

		customer agreements, it is also possible to process personal health data related to accidents, for instance (description of the accident, other injury description) as well as personal identification code or another strictly identifying personal data.	
57. Signicat	Student identification	Biometric identification of international degree students	Not transferred.
58. Sirius HR, Terveystalo	HR	<ul style="list-style-type: none"> - Basic data on employees - employment relationship and organisation data - Data on absences - Memos 	Not transferred. The supplier is not entitled to move any servers or their control related to the implementation of the agreement, or any other work pertaining to the implementation of the agreement and data sets covered by the agreement, to be handled in a country outside the ETA area.
59. ThingLink	A digital tool	Build visual learning experiences by means of interactive images, videos and the 360 media.	Review in progress

Personal data processors and personal data transfers outside the EU/EEA area

60. ThinkingPortfolio Oy	A tool for project management.	<p>The actual purpose of the service is not to process the Data Controller's personal data, but in connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data, for example in the context of troubleshooting or sorting out errors.</p> <p>The supplier processes the client's personal data (personal data groups such as employees, customers, consultants, etc.). The data model for user management includes a person's first name, surname, and public email address. Other data items include the person's user rights; Role defined by the Data Controller's root user (e.g. Project Manager, steering group member).</p> <p>In addition, usage generates log data.</p>	Not transferred.
61. Webropol	A survey software	Introduction of a survey and course feedback system, system maintenance as an external service	Not transferred.
62. WeLib kirjastojärjestelmä, Axiell Finland Oy, Y-tunnus 2370994-4	Kirjastojärjestelmä, mm. oppikirjat	Normaalikoulun kirjaston lainaustoiminta/opetuksen järjestäminen ja tukeminen (oppikirjojen maksuttomuus)	Ei siirretä

Personal data processors and personal data transfers outside the EU/EEA area

63. Wilmoittaja, NetProfit Oy	A notification delivery service	A service by means of which the Teacher Training School as a Wilma-user can create alarms and reminders of chosen issues such as <ul style="list-style-type: none">○ Assessments delayed○ A student has absences exceeding the limit○ A new applicant has appeared via the education calendar○ Different stages of an application/decision process Data are processed in the Wilmoittaja service only and solely for sending the messages delivered within the service.	Not transferred
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*Please note that this list will be revised along as new services are adopted or as some are removed. Data processing agreements can also be made on a case-specific basis for a fixed term, e.g. for a transcription service. In such a case, this is informed to the data subject with the relevant privacy notice.

For further information or notify about possible errors or omissions: tietosuoja@jyu.fi