

Personal data processors and personal data transfers outside the EU/EEA area

18 August 2026

The ones (Data Processors) researchers generally use for scientific research are marked in green.

The Data controller (University of Jyväskylä) can outsource the processing of personal data by agreement. Data Processor is a specific role defined in the General Data Protection Regulation. A data subject has the right to know to whom their personal data is transferred. Data subjects also have the right to know whether their personal data are transferred outside the EU/EEA area, what are the appropriate protective measures, and where they can get a copy of the model contractual clauses (European Commission SCCs). Instead of the model contract clauses, a protective measure can be the Commission's decision on adequacy, or in transfers to the United States, the company's participation in the EU-U.S. Data Privacy Framework arrangement. The model contract clauses are available from the JYU Registry Office (kirjaamo@jyu.fi) or from the data processor (depending on which party entered into the agreement regarding the transfer) if personal data is transferred. In addition, the Data Controller must have signed a Data Processing Agreement for personal data with the Data Processor.

<i>Data Processor, i.e. a party to whom the processing of personal data has been outsourced</i>	<i>Purpose of the system/processing act</i>	<i>Description of the object of agreement (purpose) (general description of the data to be processed by the data processor).</i>	<i>Whether personal data are transferred outside the EU/EEA area</i>
1. Adobe Inc., Adobe System Software Ireland Ltd	Acrobat Pro, Creative Cloud All Apps	Identification and contact data details, data generated by the use of the system	India, Armenia, Australia, Serbia. Protective measures: Standard Contractual Clauses (SCC)
2. Annie Advisor	Student support bot Annie	The Annie support bot proactively contacts students via text (or instant) message and offers them support. The personal data processed for students includes contact details, study information (e.g., degree, start date), communications with the service, and any support needs they have reported. The personal data processed for staff members includes contact details, job title/role, and communications with the service.	Personal data is not transferred outside the EU/EEA (JYU does not use instant messages or OpenAI).

Personal data processors and personal data transfers outside the EU/EEA area

		Personal data provided by the customer will be anonymized automatically in accordance with the procedure agreed with the customer.	
3.	Arter, Arc software (Arter Arc)	Purpose of processing, software user management	Personal data is transferred to the United States to Twilio Inc. / Sendgrid. The basis for the transfer is the EU-US Data Privacy Framework and the Commission's model contractual clauses which can be requested from the processor.
4.	ATLAS.ti Scientific Software Development GmbH	Research An instrument for qualitative studies or qualitative data analysis. Used in scientific research. Only the use of the desktop application is allowed, and files may not be uploaded to the Atlas.ti cloud.	Personal data is not transferred outside the EU/EEA (desktop application).
5.	Atomi, Study Oy	Student administration Purpose of processing: Electronic qualification certificates for students. Type of personal data and data subject categories: employees: contact information. Students: personal identification data and certificate data.	The data are in Google Data Centre in Hamina. Basis for transfer for the United States EU-US Data Privacy Framework (Google has access to data in their data centre).
6.	ATOP/ATOPflow, ATOP-Tieto Oy	Quality control for cleaning Purpose of processing: quality control software for cleaning. Type of personal data and data subject categories: Employees: contact information, user data, log data.	Personal data is not transferred outside the EU/EEA
7.	Asio, Asio-Data-Oy	Accommodation bookings (Konnevesi) or workspace bookings for JYU facilities Purpose of processing: ASIO booking system for research equipment and the (chargeable) accommodation services of Konnevesi Research Station. In addition, the University uses Asio for workspace bookings. Workspaces can be booked by employees and grant researchers.	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

		Type of personal data and data subject categories: contact details	
8. BEM, Buildercom Ltd.	Real estate maintenance	Purpose of processing: BEM data system service for the management of real estate care and maintenance, facility and device data and maintenance. Type of personal data and data subject categories: The Service users' contact information and data on the usage of the service. Additional information: BEM data system service—University of Jyväskylä (jyu.fi)	Personal data is not transferred outside the EU/EEA
9. Canon, Canon Europa N.V, uniFLOW/uniFLOW Online	Printing management	Purpose of processing: printing and printing management services, maintenance centre services. Type of personal data and data subject categories: User of university printing services.	Personal data is not transferred outside the EU/EEA area.
10. Certia Oy: SAP, BASWARE, MEPCO, SAP Cats and Whistleblower reporting channel	HR administration systems (HR), Whistleblower channel (Legal Affairs)	Financial administration, HR administration and system services. Personal data and system usage data related to financial and HR administration. Whistleblowing channel, personal data are processed to detect, investigate and prevent any illegal conduct.	Personal data is not transferred outside the EU/EEA area.

Personal data processors and personal data transfers outside the EU/EEA area

11. Converis, Clarivate Analytics	Research information management	The purpose of the processing of personal data is to display the research activities and expertise of JYU staff and postgraduate students as well as other JYU-affiliated persons, by publicising data related to their research activities and expertise (e.g. for supplementary funding applications and project activities, conducted research, metadata of research data, publications, international mobility, and CVs).	Personal data will not be transferred outside the EU/EEA area. A change in the agreement has been negotiated, and Clarivate support has no access to personal data in order to sort out technical problems so that data would be transferred outside the EU/EEA area.
12. CsC –ICT Center for Science Ltd	Service production for Research, education and culture	CSC processes personal data on behalf of JYU as regards the following systems: Arvo – Impact data service of education administration (Arvo) is used e.g. for learner’s feedback and follow-up surveys, which collect feedback data to the system. More specific information: Description of the current state of data processing - Arvo - Impact data service of education administration - Eduuni-wiki OILI sign-up system for the academic year. More specific information: Data protection and about processing of personal data – Signing up as a student and for a semester - Eduuni-wiki Admission test service for universities’ entrance exams for years 2022–2023 and 2024–2025. More specific information, Description of the processing of personal data: Admission test service for universities’ entrance exams – Cooperation between higher education institutions and CSC - Eduuni-wiki Cross-studying service , where the purpose of processing is to transfer data related to study	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

		provision, registrations and study records with the partner universities joined in the cross-studying service. Processing of personal data – Cross-studying service - Eduuni-wiki Exam service order, EXAM is a system that enables the demonstration and assessment of well-rounded and flexible competence. A teacher can use EXAM to carry out and assess various exams and competence demonstrations. Students get a flexible choice for the time and place for taking the exam. EXAM - EXAM - Eduuni-wiki KOHA service order, a library system Service order for the Certia server capacity Processing other than those taking place under a framework agreement Funet membership agreement: • Funet Filesender, a browser-based service for sending files, Funet FileSender – Privacy notice/ Privacy Policy • Eduroam eduroam-privacy-framework-funet.pdf • Certification service, Funet Certification Service delivers server and personal certifications to a Funet member organisation. • Funet Backup service * - Funet - Eduuni-wiki • Funet: Funet Miitti (Zoom) video conferencing connection • Funet: IP-back-up connection Haka login (circle of trust)	
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Personal data processors and personal data transfers outside the EU/EEA area

		• Connection agreement between a member of the circle of trust and a partner.	
<i>Data Processor, i.e. a party to whom the processing of personal data has been outsourced</i>	<i>Processing act using</i>	<i>Description of the object of agreement (purpose) (general description of the data to be processed)</i>	<i>Whether personal data are transferred outside the EU/EEA area</i>
13. Deepl SE Maarweg 165 50825 Cologne Germany	Translation tool	Translations, user data and texts translated JYU employee, look at the table of processing confidential information; processing of personal data in this service is only permitted with a licensed users (not in the free version)	Personal data is not transferred outside the EU/EEA
14. Digivisio, Opin.fi pilot use, All other higher education institutions in Finland are data processors (excluding national defense university)	Pilot use of opin.fi platform	The pilot will involve experts from the Parties' staff, who will test the service in development and testing environments as part of their duties. In these environments, they will be able to view the data provided by the University of Jyväskylä. The purpose of the processing is to enable the implementation of Pilot. The personal data will be processed until the Digivisio project steering group declares the Pilot to have ended or until 31 March 2025 at the latest. • Textual name (first name, surname, title/title) and e-mail address of the staff of the controller. • Category(ies) of data subjects: staff • Type of personal data: names, contact details	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

15. Disec, YKSA	Archiving, data management		Personal data is not transferred outside the EU/EEA
16. DistillerSR Inc.	Literature reviews	Purposes of processing: DistillerSR automates the management of literature collection, screening and evaluation using artificial intelligence and intelligent workflows. It is used especially in the preparation of systematic literature reviews and meta-analyses. To use the service, the user needs access rights. Suitable only for processing public information (such as the name of the author of the published article).	United States and Canada, EU Commission's standard contractual clauses are used as safeguards. User data: name, role, access rights and contact information.
17. Doseco Oy	Radiation measurements	Employers have a legal obligation to monitor the radiation exposure of their employees who are exposed to radiation. Doseco offers its customers a dose measurement service. Personal data processed: identification information and information related to dose monitoring.	Personal data is not transferred outside the EU/EEA Dose monitoring data is submitted to the national dose register maintained by STUK. The Radiation and Nuclear Safety Authority supervise compliance with the Radiation Act and the Nuclear Energy Act and the regulations and provisions issued under them.
18. Dreambroker, Online Video Software Company	Video production	A cloud service enabling internal and external sharing of video records (e.g. YouTube integration). Video recording, editing and publishing can be made by a mobile device.	Personal data is not transferred outside the EU/EEA Published videos are freely available to anyone everywhere with access to Internet.

Personal data processors and personal data transfers outside the EU/EEA area

19. Drieam B.V., Portflow Don Boscostraat 4 5611 KW Eindhoven, The Netherlands	Student administration, studying	Students can build a digital portfolio integrated into the institution's digital learning environment, where feedback from fellow students, teachers etc. can also be collected. E.g., Name, e-mail address, evidence uploaded into Portflow, feedback.	Personal data is transferred outside the EEA to sub processors; further details are provided in the table here (safeguards: EU-US DPF certification and standard contractual clauses adopted by the Commission) https://drieam.com/en/security-and-privacy/
20. Dynasty, Innofactor	Case management, a case management system	Data for the register are collected from the documents received by JYU and created at JYU. The submitters of documents include customers, JYU staff members and also various organisations from Finland and abroad.	Personal data is not transferred outside the EU/EEA
21. Enegia, EnerKey	Responsibility reporting and energy management	Energy reporting, alarm service, document service, data API service, energy management service, invoice management services, expert services, cost reporting service. Contact information, log data.	Personal data is not transferred outside the EU/EEA
22. Enkora, Enkora Ltd	Lockers (storing) and group exercise	A student gets access to a locker by showing a copy/student/bus ID card to the touch screen reader. The system saves an event identification number not based on personal data. As for staff, the users of a mail locker and locker rooms show in the system. Staff contact information. Group exercise: In connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data. Used to register for group exercises. Data related to customer relations and information security.	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

23. ePassi Finland	Employee benefits	Purposes of processing: management of employee benefits Categories of personal data processed: contact details and amount and nature of the benefit.	Destination of the transfer: United Kingdom, NetSuite, enterprise resource planning system. The transfer mechanism is the EU Commission's adequacy decision.
24. Exove, Finland	Technical maintenance of the website	Website visitors - University of Jyväskylä staff and students	Personal data is not transferred outside the EU/EEA
25. File Gallery	Tender calculation and invoicing	Gallery is an enterprise resource planning system, which is used for tender calculation and invoicing. The supplier processes personal data only for Gallery's maintenance, information security management, and in tasks commissioned by the client. The following types of data can be saved in Gallery: contact information usage information.	Personal data is not transferred outside the EU/EEA
26. Funidata - Sisu	Study administration	An entire system for study administration and the management of teachers' and students' study administration activities. Student's data. For students, we save their basic and contact information, study-related data. Teacher's/administrator's basic information For staff, we save user data. Log data.	Cloud service suppliers providing Funidata capacity service can get a chance to process personal data operating from outside the EU or EEA area. United States EU-US Data Privacy Framework and Standard Contractual Clauses (SCC)
27. Greip IP Solutions Ltd., Helsinki Finland	Management of intellectual property	Names, user IDs, contact information inventors in patents or patent applications, management of intellectual property (contact information, information needed to pay invention compensations), relevant contact information	Personal data is not transferred outside the EU/EEA
28. HigherEd Hub Finland	Study administration, lifelong learning	Purposes of processing	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

Oy (HEHF) Business ID: 3411320-6		Opin.fi service processes personal data for the following purposes: Identification of users -Identification - Processing of learner's study grades - Course recommendation - Analysis and statistics of use of the website and participation in courses - Ensuring the technical security of the site and detection of irregularities Type of personal data and categories of data subjects - Those registered for courses and implementations - Members of the (teaching) staff of the controller - Opin.fi maintenance users - Learners HEHF processes personal data on behalf of the higher education institutions (excluding the National Defence University). Higher education institutions are joint data controllers for Opin.fi. VIRTATA data (academic records, degree data, study rights, attendance data) are transferred to the Opin.fi platform with the consent of the learner (user). The retention period is the period of the consent or 1 year from the last login. Personal data of administrators will be kept for as long as the role of administrator is valid. Personal data needed for data security purposes will be processed for a maximum of 2 years.	
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Personal data processors and personal data transfers outside the EU/EEA area

29. Google	G Suite for Education account for staff— Digital Services (jyu.fi)	Categories of Data Personal data submitted, stored, sent or received by Customer, its Affiliates or End Users via the Services. <i>Note to staff! It is not permitted to handle any data-protected material in Google services, such as personal data, study records or course performance assessments.</i>	Customer (as data exporter) enters into the Model Contract Clauses with Google LLC (as data importer) within the Admin Console, then: i. the transfers will be subject to the Model Contract Clauses; and ii. Google will ensure that Google LLC complies with its obligations under the Model Contract Clauses in respect of those transfers; Agreement: Google Workspace Terms of Service – Google Workspace
30. Gorilla Experiment Builder, Cauldron Science Limited	The Gorilla Experiment Builder is an online platform designed to help researchers and educators create, conduct, and analyze behavioral experiments, primarily in the field of psychology and cognitive sciences. It allows users to design experiments without needing to write complex code, making it accessible to individuals with minimal technical expertise.	Participant Data collected using Gorilla is anonymous by default. The only exceptions to this are (1) when using email based recruitment policies as Gorilla requires the participants email address to send them emails, (2) experiments in which the researcher elects to use personally identifying participant IDs and (3) the researcher collects personally identifying data as part of their study.	Data transfers outside the EEA area: Microsoft Azure (EU – US DPF) Web Hosting & Data Storage, USA Rollbar (EU – US DPF), Error handling, USA, SCCs We use Rollbar for error reporting. Identifying data will only be sent to Rollbar if necessary to diagnose the error. Sendgrid (EU – US DPF), Email Delivery, USA, This is used to send transactional email to researchers (account setup, password recovery) and also to send transactional emails to participants to enable them to take part in studies. Emails will only be sent to participants when researchers use email-based recruitment policies, or if a participant enters their email address to receive

Personal data processors and personal data transfers outside the EU/EEA area

			reminder emails as part of a longitudinal study. PostMark (company AC PM LLC EU – US DPF), Email Delivery, USA. This is used to send transactional email to researchers (account setup, password recovery) and also to send transactional emails to participants to enable them to take part in studies. Emails will only be sent to participants when researchers use email-based recruitment policies, or if a participant enters their email address to receive reminder emails as part of a longitudinal study.
31. Howspace, (2153753-6), Salomonkatu 17 A 43 , 00100 Helsinki, Finland.	Howspace is a digital collaboration platform	Purpose of processing: Howspace is used to create and manage university development processes. The service allows the creation of private workspaces for selected groups and invites participants to join these workspaces. Users can use the workspaces to discuss, brainstorm, exchange information, expertise and fact sheets. Type of personal data and data subject categories: Employees (authorised users of the Howspace platform) Personal data includes the following data fields: contact and log data	Yes, to Mailgun Technologies, Inc. United States. Email sending service. Transferred data: name, email address. Transfer is based on Standard Contractual Clauses (SCC) available from Registry Office.
32. IGL-Technologies	Paid parking on the University of Jyväskylä campuses	Purpose of processing: Operator service to manage and charge users for the operation of the University of Jyväskylä's parking areas. Personal data is collected from all users of the service to enable personal parking reservations. Car registration numbers are used to monitor parking. Telephone	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

		numbers and e-mails are used to send payment reminders. Type of personal data and data subject categories The data mentioned here are those processed by the service provider on behalf of the controller (JYU). For other personal data, the service provider <u>acts as the data controller</u> and the processing is described in the company's privacy notice (eParking) Employees Through HAKA login Name details E-mail address Haka ID User group (Student/Staff) People not part of the university community (no HAKA login): The IGL is the controller of the data in its entirety and the data is not processed on behalf of the JY.	
33. Keystone Academic Solutions AS, Rolfsbuktveien 4D, 1364 Fornebu, Norway	Web-based marketing software platform , Personal data processing agreement available online: https://www.keg.com/data/sub-processor-overview	Keystone provides university with access to a web-based marketing automation software platform which facilitates for the university collecting, storing and managing lead data collected via lead forms or imported into the system by the university (the “Platform”). The Platform includes various statistics, communication, customization and management tools.	Personal data is transferred to the United States, transfer basis/safety measures EU–US DPF adequacy decision or Commission model contract clauses (SCC). Subprocessors, see https://www.keg.com/data/sub-processor-overview

Personal data processors and personal data transfers outside the EU/EEA area

		Categories of data subjects: employees of the controller, leads and enrolled students or course participants.	
34. Kielo, CGI fi	Management of business premises	Purpose of processing: Business premise rentals and /or services. Type of personal data and data subject categories •contact and identification information; such as date of birth	Personal data is not transferred outside the EU/EEA
35. Kongressi, Data Prisma Oy	Event administration	Purpose of processing: Signing up for staff trainings and events. Type of personal data and data subject categories Contact information.	Personal data is not transferred outside the EU/EEA
36. Koodi/Postiviidakko, Liana Technologies Ltd	Marketing	Purpose of processing: Producing advertisements for the client's register. Type of personal data and data subject categories - Customers, affiliates - Name - Email address - Mobile phone number - Company and position - Company's address information	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

37. LearnWise Kraanspoor 50, 1033 SE Amsterdam, Netherlands	Teaching and learning support	LearnWise AI platform (pilot). The pilot uses an AI tutor and a feedback assistant. Categories of data subjects: students and staff. Personal data processed: first name, last name, email address, student number, LTI user identifier, username, and user role. Student interaction data: prompts submitted by the user to the AI assistant, questions and chat messages; content uploaded by the user to the service for assignments (files, documents, images, etc.); and conversation-related metadata such as timestamps, session duration, and number of messages. If a teacher uses AI to support the assessment of a learning assignment, the service will store feedback-related drafts and their revisions as part of the assessment process. Personal data is transferred from Moodle to the LearnWise service through integrations. Interaction data and content added by teachers to the service are collected directly through Moodle activities. Personal data will be processed in the LearnWise service for the duration of the pilot. If the use of the service ends after the pilot, the data will be deleted in accordance with the service agreement. If the use	Personal data is not transferred outside the EU/EEA
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Personal data processors and personal data transfers outside the EU/EEA area

		of the service continues after the pilot, data retention and deletion practices will be defined as part of the service's production use.	
38. LimeSurvey	A survey software	<u>Not used (university has no data processing agreement with LimeSurvey GmbH, use Webropol (Webropol Oy) or the REDCap survey software for making surveys (no processor in JYU's own Data Center).</u>	
39. Mediaflow AB, Fyrisborgsgatan 3, 754 50 Uppsala, Sweden	Mediabank	Purpose of processing: Mediaflow provides a digital system for managing, maintaining and storing digital assets. It is for photos, videos and other documents. Data will be destroyed in 5-year periods (some pictures are stored permanently).	Yes, to UK for AmberScript, transferred data is audio files when using the transcribe service. The audio data is sent in encrypted form to AmberScript, which transcribes it and sends the data back and immediately destroys the data it had. The transfer is based on an adequacy decision from the EU Commission.
40. Microsoft JYU-administered cloud services	O365, OneDrive, Teams, OneNote, Sharepoint. JYU Teams (video, chat, audio calls) JYU MS Stream, JYU MS Forms, MS Dynamics	Online services for Microsoft's volume licences	Most personal data is processed only within the EU/EEA, with certain exceptions, see What is the EU Data Boundary? - Microsoft Privacy Microsoft Learn
41. MIRO, RealtimeBoard Inc., dba Miro 201 Spear Street, Suite 1100 San Francisco, CA 94105	A digital tool	Purpose of processing: The online collaborative whiteboard platform to bring teams together. Type of personal data and data subject categories: Participants name and email.	Yes, transferred. Personal data are transferred to the United States on the grounds of Standard Contractual Clauses (SCC) (available as an appendix to the agreement from the JYU Registry Office).

Personal data processors and personal data transfers outside the EU/EEA area

42. Mobility Online, SOP Hilmbauer & Mauberger GmbH & Co.	Student exchange administration	Purpose of processing: Administration, maintenance and support activities for international education cooperation (student exchanges). Data concerning student and staff mobility. Type of personal data and data subject categories: student exchange information	SOP Hilmbauer & Mauberger GmbH & Co, the data processor, does not transfer any personal data. However, JYU delivers to the host organisation relevant personal data on people leaving for exchange outside the EU/EEA area. The delivery is based on the person's consent. A person heading outside the EU/EEA area is told that the level of information security does not necessarily match the EU standard.
43. OpenAi Chat GPT	AI tool	Used only for very limited and specific use cases such as Acres.	Personal data transferred outside EU/EEA to USA, model contract clauses and pseudonymisation
44. OpenJournal Finder	ConsortiaManager Open Journal Finder	Types of personal data: names, role/title, affiliation, business contact details, identifiers (e.g., emails, user IDs, ORCID where provided), usage/audit logs, IP addresses, and metadata entered or synced by the Customer.	Personal data is not transferred outside the EU/EEA
45. OrCID Inc. (https://orcid.org/)	Management of ORCID identifiers	Purpose of processing: When members use the ORCID Member API to transfer personal data to us, ORCID acts as the Controller of the received personal data, whereas in the case of a member using the Member Portal, ORCID acts as a Processor. Type of personal data and data subject categories: • e.g., contact information, grants etc.	The importer is located in the USA. Standard contractual clauses / ORCID and JYU Controller-to-Controller and Controller-to-Processor SCCs

Personal data processors and personal data transfers outside the EU/EEA area

46. Otava Publishing company	Rights to use digital textbooks and supplementary materials at Normaalikoulu.	Login details, contact information, user data, content, and other data generated through use of the services.	Personal data is not transferred outside the EU/EEA
47. PiwikPro SA, analytics suite	Website analytics	Purpose of processing: The service is used to analyze the use of websites by the Customer's visitors, manage other marketing tools, personalize content viewed by the visitor, onboard any other data of the Customer and create audiences. Type of personal data and data subject categories: Piwik PRO Analytics Suite collects data in the form of technical characteristics of the browser of the Customer's Services' visitor, activities on the Customer's Services, length of stay on the Customer's Services. The IP address of visitors of the Customer's Services is also collected.	Personal data is not transferred outside the EU/EEA
48. PremiTime	HR, working hours control	Additional information HR Services.	Additional information HR Services.
49. PunaMusta ltd.	The University of Jyväskylä orders printing services from PunaMusta	Information related to customer relationship management for customers using printing services, such as contact details, transaction history, and other information.	Personal data is not transferred outside the EU/EEA
50. Qreform Ltd, Rego	Risk management	The following data can be saved to a personal profile: the employee's basic information and organisation data.	Personal data is not transferred outside the EU/EEA
51. RecRight, Mobile CV ltd	HR and student administration	Job-seeker interviews (when needed, used for student admissions)	Personal data is not transferred outside the EU/EEA
52. Sanako	Cloud-based language studio for language learning,	Purposes of processing: personal data of customers and content entered by customers are processed (a) to identify the teacher for logging in to the service,	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

	platform/environment, video conferencing, audio recording	(b) to store user-generated content and (c) to contact him/her in case of problems and for customer relations purposes. To provide customer service. For (c) Sanako is the data controller. Type of personal data and categories of data subjects: categories of data subjects: 1) persons who have created a teacher account 2) students using the service 3) and users of the customer support system Personal data processed (a) the teacher's e-mail address (if logged in to the account), (b) the name or pseudonym given by the teacher, (c) the name or pseudonym given by the student, (d) the content entered by the user into the service, such as texts, audio recordings and video recordings. Retention period, manual deletion of unused accounts.	
53. Secapp, Secapp Oy	Safety, risk management, an alarm and communication application	Purpose of processing: Secapp is a SaaS platform for critical communication, alerting and documentation – built especially to cope with emergencies and ensure safety. It helps to broadcast mass notifications, alert individuals and teams, collect critical data and provides secure chats and videos. Type of personal data and data subject categories: User identification data (e.g. name, phone number, email address). The University deploys (upon the user's consent) location data only for those working alone on the ground or in waterways. Location data is used for locating the user in an emergency. Smartphone operating system data for the delivery of messages. The content of messages sent between users, which may include e.g. text and images, video	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

		and audio recordings, location data and various files. Information about service usage, such as e.g. log data.	
54. SarakeSign Sarake Oy	Electronic signatures	Purpose of processing: a service produced and provided by Sarake Oy, which enables electronic signing of documents and sending them to others for reviewing and signing. .	Personal data is not transferred outside the EU/EEA
55. ServiceNow or help.jyu.fi Fujitsu Finland Oy	Management of service requests	Purpose of processing : As a centralised service management system for the University's service provision, HelpJYU is used for the processing and statistics of service requests, fault reports, orders and advice as well as for managing workflows involving approvals. In addition, the system is used for maintaining a knowledge base (instructions) and dealing with information security breach reports.	Personal data is not transferred outside the EU/EEA
56. Studyportal	-	A system for the "recruitment" of foreign students	Personal data are transferred only as anonymised.
57. Suunta Meklarit Oy	HR	Management of insurance and accident issues as a continuous service, competitive bidding and enactment of insurances	Personal data is not transferred outside the EU/EEA
58. TalentAdore	HR	Purpose of processing: A system for staff recruitment. The actual purpose of the service is not to process the Data Controller's (JYU) personal data, but in connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data, for example in the context of troubleshooting or sorting out errors. Type of personal data and data subject categories: E.g., data given by the applicant, log data	The processor of personal data is allowed to transfer personal data outside the ETA area only to such countries, territories, or international organisations that – according to the European Commission's decision – ensure a sufficient level of data protection. Here, the notion of transfer also covers cases where the data are located on a server in an ETA country but can be accessed from a third country.

Personal data processors and personal data transfers outside the EU/EEA area

59. Talentwise AB, Y-tunnus 556956- 0351, Östra Larmgatan 13, SE-411 07 Göteborg	HR	The categories of data subjects whose data are processed by the processor. Applicants (job seekers) Referrers (referrers) Recruiters (Refapp users) Data will be removed from the service after 6 months from the date of the recommendation review.	Personal data are transferred outside the EEA if the user submits a request for support via email or the support system. The data will be transferred to the United States. Safeguards used are Commission's model contract clauses and companies are DPF certified: Google Workspace and Zendesk Inc.
60. Thinking Portfolio Oy	Operational control	Purpose of processing: Project portfolio planning, definition, prototype and technical parameter design. Type of personal data and data subject categories: User data (login). In connection with maintenance and support services, the processor has access to the Data Controller's personal data.	Personal data is not transferred outside the EU/EEA
61. Topaasia, Pakkaajankat u 21, 87150, Kajaani Business ID: 2653911-9	Study administration	DigiTopaasia is a game-like digital group discussion and facilitation tool that enables organizations to conduct participatory and structured development and planning discussions. Information about the player, the game, log data.	Personal data is not transferred outside the EU/EEA
62. Turnitin	Study administration	Purpose of processing: Plagiarism detection, checking the originality of study performance texts. Type of personal data and data subject categories: contact details, texts and comments.	Personal data are transferred to the United States, protected with model contract clauses available from JYU Registry Office.

Personal data processors and personal data transfers outside the EU/EEA area

63. twoday Oy, Keskuskatu 3, 00100 Helsinki, Y- tunnus: 1988069-3	AI agent	The registered groups whose personal data is processed consist of JYU's customers, employees, students, and stakeholders. The personal data processed by Twoday consists of personal data that is processed in connection with the Services (as defined by Open AI or Azure with the term "Input").	Personal data is not transferred outside the EU/EEA
64. Visma InSchool software Kurre and Wilma Visma Community Oy	Student administration	Purpose of processing: Teacher Training School pupils	Personal data is not transferred outside the EU/EEA Privacy protection clause followed by the processor: https://www.visma.fi/yksityisyydensuoja/etusivu/
65. Wistec online Wistec Training Oy	Staff training	Purpose of processing: O365 services and Teams trainings. Wistec Training Oy (Wistec) processes your user information. The reported information is used for monitoring the utilisation rate of the service. You can find additional information from Wistec's 'privacy notice and also from JYU privacy notices for staff and students' .	Personal data is not transferred outside the EU/EEA The University does not use a service where the service provider would communicate directly to the staff (Mailchimp service), neither does JYU order any surveys that would use the Survey Monkey service.
66. Plandisc, Plandisc ApS, Grimhøjvej 6, DK-8220 Brabrand, Denmark, Central Business Reg. No. 37204854	A digital tool	Purpose of processing: Plandisc is a tool for designing circular calendars. Type of personal data and data subject categories: User data (login).	Personal data is not transferred outside the EU/EEA

Personal data processors and personal data transfers outside the EU/EEA area

67. Qreform Rego	A tool for the University's overall risk management and educational control	Rego offers effective solutions for the following domains: • Risk management, from company-level risk assessment to the risk management of daily work • Hazard event reporting, covers all areas of safety within the same system • Qualifications management and competence development, statutory and the organisation's own qualifications and unit-specific familiarisation as well as well-rounded training programmes related to qualifications. The following data can be saved in a personal profile: First name, Surname, Email address, Role, Title, Language of use, Description, Street address, Postal code, Post Office, Country, Business unit, Supervisor, Team, Internal user ID, Personal ID number. Connected to these data, the system saves the following user-specific data items: Organisation data, Organisation unit data, Organisation unit's person in charge and supervisor data, Processed documents, Completed trainings, Achieved qualifications, Stages of different processes where the user is involved or in a responsible role, work teams or matrices, work shift data, worktime and work experience data. The viewing and editing of personal data in the system is controlled by a log database. These log data can be accessed by system admin rights only. From the system, it is possible to compile a report on the user IDs used for viewing personal data. In specific cases of use and those specifically defined in	Personal data is not transferred outside the EU/EEA
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Personal data processors and personal data transfers outside the EU/EEA area

		customer agreements, it is also possible to process personal health data related to accidents, for instance (description of the accident, other injury description) as well as personal identification code or another strictly identifying personal data.	
68. Signicat	Student identification	Biometric identification of international degree students	Personal data is not transferred outside the EU/EEA
69. Sirius HR, Terveystalo	HR	- Basic data on employees - employment relationship and organisation data - Data on absences - Memos	Personal data is not transferred outside the EU/EEA The supplier is not entitled to move any servers or their control related to the implementation of the agreement, or any other work pertaining to the implementation of the agreement and data sets covered by the agreement, to be handled in a country outside the ETA area.
70. ThingLink	A digital tool	Build visual learning experiences by means of interactive images, videos and the 360 media.	Review in progress

Personal data processors and personal data transfers outside the EU/EEA area

71. ThinkingPort folio Oy	A tool for project management.	The actual purpose of the service is not to process the Data Controller's personal data, but in connection with the maintenance and support services included in the agreement, the processor has access to the Data Controller's personal data, for example in the context of troubleshooting or sorting out errors. The supplier processes the client's personal data (personal data groups such as employees, customers, consultants, etc.). The data model for user management includes a person's first name, surname, and public email address. Other data items include the person's user rights; Role defined by the Data Controller's root user (e.g. Project Manager, steering group member). In addition, usage generates log data.	Personal data is not transferred outside the EU/EEA
72. University of Eastern Finland (UEF), Creamailer	Creamailer is for sending news letters.	Within the framework of the National Neurocenter, the University of Jyväskylä's Centre for Interdisciplinary Brain Research uses UEF's subprocessor, Creamailer, to send customer letters.	Personal data is not transferred outside the EU/EEA
73. Webropol	A survey software	Introduction of a survey and course feedback system, system maintenance as an external service	Personal data is not transferred outside the EU/EEA
74. WeLib kirjastojärjestelmä, Axiell Finland Oy, Y-tunnus 2370994-4	Kirjastojärjestelmä, mm. oppikirjat	Normaalikoulun kirjaston lainaustoiminta/opetuksen järjestäminen ja tukeminen (oppikirjojen maksuttomuus)	Ei siirretä

Personal data processors and personal data transfers outside the EU/EEA area

75. Wilmoittaja, NetProfit Oy	A notification delivery service	A service by means of which the Teacher Training School as a Wilma-user can create alarms and reminders of chosen issues such as - o Assessments delayed - o A student has absences exceeding the limit - o A new applicant has appeared via the education calendar - o Different stages of an application/decision process Data are processed in the Wilmoittaja service only and solely for sending the messages delivered within the service.	Personal data is not transferred outside the EU/EEA
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*Please note that this list will be revised along as new services are adopted or as some are removed. Data processing agreements can also be made on a case-specific basis for a fixed term, e.g. for a transcription service. In such a case, this is informed to the data subject with the relevant privacy notice.

For further information or notify about possible errors or omissions: tietosuoja@jyu.fi